Cities Leading the Artificial Intelligence Transition

By Chanell Hasty, Senior Manager at Accelerator for America

Artificial Intelligence (AI) presents a pivotal opportunity for local governments to fundamentally transform how they serve communities and strengthen local prosperity. When deployed strategically with appropriate guardrails, AI can enhance service delivery by increasing government efficiency and provide upskilling opportunities for both city staff and residents. Looking ahead, AI can be a catalyst for improved job quality, workforce transformation, and equitable economic opportunity.

The challenge facing local leaders is not whether to engage with AI but how quickly and thoughtfully they can harness its capabilities to deliver tangible benefits for all residents. Mayors are uniquely positioned to convene diverse stakeholders and lead critical conversations about deploying AI's potential while transforming concerns into opportunities. Across the country, a growing cohort of "first mover" mayors and local government leaders are doing exactly that – making AI a strategic priority and positioning their cities at the forefront of AI adoption.

San José, CA: A Prototype of Cross-Sector AI Adoption

Chattanooga, Tennessee: A City Getting Into AI Deployment Action

Riverside, CA: A Partnership Between Residents and Technology

Louisville, KY: Responsible and Transparent AI Governance and AI Deployment

Cleveland, OH: The Impressive AI Crawl and AI Deployment for an Entire Workforce System

Philadelphia, PA: AI Innovation Lab – Transforming Workforce Development Through AI Augmentation

SAN JOSÉ, CA: A PROTOTYPE OF CROSS-SECTOR AI ADOPTION

San José has emerged as a leader in harnessing AI to improve public service while establishing essential regulatory guardrails for this transformative technology. The city's AI leadership is exemplified in its founding role in the GovAI Coalition. In 2023, 50 government agencies convened at the Coalition's inaugural gathering to share best practices, tools, and lessons learned. The Coalition has grown into a nationwide network of more than 850 local, state, and federal agencies united in the mission to promote responsible and purposeful AI in the public sector. It functions as a "lab of democracy," reported Forbes, where governments collaborate and exchange practical, open-source solutions and experience to improve public services.

Through the Coalition, cities like Louisville, Long Beach, Cleveland, and Chattanooga collaborate and exchange insights from pilot programs that use AI to tackle housing shortages and speed up transportation to AI governance models. This cross-learning model accelerates adoption of proven use cases while building a collective knowledge base for responsible AI deployment.

San José's Chief Innovation Officer Stephen Caines says the city's AI initiatives are designed to continuously build on one another, which has enabled San José to pioneer several novel use cases for AI in local government.

IT Training Academy

San José launched the IT Training Academy for city employees in September 2024 in partnership with San José State University. The Academy demonstrates how strategic workforce development can transform both employee satisfaction and operational efficiency. San José plans to expand the program across 19 departments using a train-the-trainer model to reach over 1,000 staff in 2026. For City of San José employees, the voluntary program offers two distinct tracks:

- **The AI Upskilling Track:** An introductory course primarily geared towards office workers and administrative staff, focusing on customized training for specific departmental projects and training staff on ChatGPT through ten asynchronous courses developed with the University.
- **The Data Upskilling Track:** A course designed for more experienced data analysts that provides training in tools like Power BI, Tableau, SQL, Python, and GIS through a 10-week program where staff are encouraged to execute their own project ideas.

The two programs have produced notable results:

10-20% efficiency gains +
>1 hour saved per day
Reported by AI Upskilling Track participants

>200 staff hours saved
Reported by Data Upskilling Track participants

Saved $50,000 in consulting costs +
>100 hours in internal data collaboration
Across nine departments as they handled inquiries more efficiently

Greater pride in their work
Trained city workers from both tracks report greater pride in their work as AI handles remedial tasks, freeing them for more meaningful contributions and boosting efficiency across city departments.

One standout IT Training Academy success story comes from a Department of Transportation employee who learned how to build custom ChatGPT assistants and built one to assist with federal grant writing. This custom assistant was built with prompts that:

- Brainstormed ideas for potential transit- and infrastructure-related federal grant projects;
- Wrote specific sections of transit- and infrastructure-related federal grant proposals, like problem statements, objectives, and budget justifications;
- Edited and refined the draft proposal; and
- Polished the proposal with proofreading for grammar and coherence.

As a result, this Academy graduate produced a proposal that secured a $12 million federal Charging and Fueling Infrastructure (CFI) Grant to install more than 100 electric vehicle chargers at city-owned locations. When the CFI grant was suspended in early 2025 due to changes in federal funding, this graduate again used the custom ChatGPT assistant to revise the grant proposal to apply for a different source of funding from the Metropolitan Transportation Commission. The employee secured $2.5 million for 60 EV chargers in underserved neighborhoods. Because of the IT Training Academy, this graduate was able to quickly pivot and submit new high-quality grant proposals and ultimately secure funding for the city. The custom ChatGPT assistant is now capable of promptly responding to new federal grant proposals and is being used by other city employees, creating a positive "network effect."

San José AI Training for Residents

Beyond training city employees, San José is ensuring the entire community benefits from AI literacy through its AI for All program, a first-of-its-kind public private collaboration with the city, Google, OpenAI, Anthropic, and the Bay Area Council to make free AI education and tools available to every resident.

This commitment to closing the digital divide reflects San José's people-first AI strategy, which prioritizes civic engagement and equitable access. The city plans to launch an AI Center for Civic Social Coordination in the first quarter of 2026, in partnership with San José State, to create a community hub for AI education and ensure every San José resident has the tools to participate in an AI-augmented future.

IT Training Academy

As the capital of Silicon Valley, San José is catalyzing AI entrepreneurship and ecosystem growth through its inaugural AI Incentive Program, the first-in-the-nation city-led grant program to support startups using AI to tackle civic issues.

> Some of society's biggest challenges are also great opportunities for innovation and job creation. San José's first-in-the-nation AI grant program is funding local startups building businesses that make our city stronger, safer, and more vibrant for everyone.
>
> **San José Mayor Matt Mahan**

In total, 170 startups competed for four $50,000 grants, plus professional services including real estate consulting, legal services, IT consulting, consideration for Nvidia's Inception Program, and venture capital office hours with J2 Ventures. Companies were evaluated based on four criteria: innovation, feasibility, ethical AI standards, and civic benefits. The four selected startups — Elythea; Metafoodx; Clika; and Satlyt — are tackling real-world problems like food waste and maternal health.

Managed by the Mayor's Office of Technology and Innovation and the Office of Economic Development, participating startups must demonstrate a commitment to San José by hiring locally or leasing downtown office space.

CHATTANOOGA, TN: A CITY GETTING INTO AI DEPLOYMENT ACTION

Jerele Neeld, the City of Chattanooga's Chief Information Officer, emphasized that cities need to "get into action" when it comes to AI deployment. Under Neeld's leadership, Chattanooga jumped into AI action deploying a number of AI pilot use cases, including making Google's AI Assistant Gemini available to all city employees for daily use, training Gemini to help city employees find answers in Chattanooga's codes and ordinances, and expanding a smart traffic management system across the city.

Neeld also highlighted that Chattanooga's membership in the GovAI Coalition greatly benefited the city by helping it to develop its AI policy and playbook through collaboration with other cities and Coalition resources. This saved Chattanooga considerable time in policy adaptation, allowing the city to swiftly deploy AI.

AI-Enabled City Codes and Ordinances

In early 2025, the City of Chattanooga launched a four-phased project to make getting answers and information about its city codes and ordinances faster and easier using Google's AI Assistant Gemini. Phase One involved ingesting the city's codes and ordinances into a Gemini Large Language Model (LLM) that would be used only for this purpose. Phase Two focused on further iterative training of this LLM for Chattanooga's city codes, using knowledgeable city staff to make queries and judge correctness and efficacy of responses. This Gemini LLM for city codes model was improved by identifying and reinforcing correct responses and noting and providing corrections when the model didn't perform as well.

Phase Three of the project will start in the second half of 2026. This phase will focus on additional reinforcement training for the model. When outcomes to queries are reasonably correct and the model is assessed as capable enough, the Gemini LLM for city codes model will be made available for use by city staff in their daily work.

Phase Four, the final phase of the project, will focus on continuous use by city staff and retraining of the model using city staff input. When the Gemini LLM for city codes model produces consistent, reliable responses with internal staff then, at some future point, the Gemini LLM model for Chattanooga's city codes would be ready for citizens to use. Neeld emphasized that the Phase Four threshold will be crossed carefully, as he wants "no mistakes" from this Gemini AI-enabled city codes tool given that incorrect answers could have consequences for the city and citizens alike.

"We worked hard to reframe AI as a productivity tool that makes our teams' jobs easier. For me, the punchline is simple: it's about getting to better solutions, faster," **Chattanooga Mayor Tim Kelly** told Google. Implementation of AI into city services and public transit, as detailed below, aligns with Mayor Kelly's One Chattanooga Plan, which highlights improving infrastructure and public transit and providing responsive and effective local government as two of its key objectives.

Signalized Intersections

IThe City of Chattanooga is further putting AI into action with the expansion of a smart traffic management system across 120 intersections – one of the largest LiDAR-enabled traffic projects in the country. Light Detection and Ranging (LiDAR) technology uses sensors and edge-based AI-enabled processing, supported by centralized software platforms, to catalogue and timestamp everything happening at the intersections from lighting conditions to near-misses. This allows the city to determine why accidents or near misses occur at specific locations. This data, coupled with other information and analysis, gives the city a grounded basis for taking preventative action, enhancing safety for drivers, cyclists, and pedestrians, and reducing congestion.

The system can assist public buses running behind schedule by extending green lights and manipulating traffic signals for emergency vehicles, like fire trucks, so they can move more safely and quickly through intersections during emergencies. Thirteen intersections have been equipped with this technology thus far.

In 2023, Chattanooga received a $2 million Stage One Strengthening Mobility and Revolutionizing Transportation (SMART) Grant from the U.S. Department of Transportation to expand this work further. The federal funding will integrate Cellular Vehicle-to-Everything or C-V2X technology in targeted corridors along the city. The technology funded by this grant includes Roadside Units (RSUs), Onboard Units (OBUs), traffic controller upgrades, and LiDAR units for actuating traffic signals. Existing use cases for C-V2X include automated toll collection, automated parking payments, emergency vehicle prioritization, and cooperative adaptive cruise control. In Chattanooga, C-V2X solutions have been used to improve safety for vulnerable road users (e.g., cyclists and pedestrians), and the city wants to use future grant funding to take this to the next step by demonstrating its potential in a fully integrated corridor or the downtown urban core of Chattanooga.

To learn more about Chattanooga's C-V2X work, you can access the AFA produced resource through the Local Infrastructure Hub.

RIVERSIDE, CA: A PARTNERSHIP BETWEEN RESIDENTS AND TECHNOLOGY

The City of Riverside embarked on their AI deployment journey beginning with a question: How can the city use AI to address residents' needs while building efficiency for staff? This question led to an AI policy centered around human well-being, safety, equity, and dignity. It's about workforce transformation and not to replace human judgement and empathy. With this foundation in place, the city addressed their original question by integrating hundreds of public-facing programs scattered across the city's website and social media channels into a single, unified resource: an AI-powered chat and voice agent.

The Rivy AI Solution

Rivy is an AI chat and voice assistant designed to improve city services and community engagement by providing virtual assistance for everything from finding City Council agendas to learning how to apply for permits or explore parks and recreation programs. The city conducted a "soft launch" of Rivy in July 2025, allowing the public to use it for several months while AI analyzed user interactions to verify response accuracy and refine the system with guardrails focused on educating and guiding the Riverside community through city programs, services, and resources.

Recognizing another opportunity, the city examined their 311 Call Center data and discovered that approximately 45% of calls were simple informational requests. Realizing they could reduce call volume significantly, the city applied Rivy's knowledge base to create both a chat agent and an AI-powered voice assistant integrated into Riverside's 311 customer service line, offering callers the choice of interacting with the voice assistant or speaking with a live customer service agent.

The implementation of Rivy is one way that Riverside is “leveling up” under the leadership of **Mayor Patricia Lock Dawson**. “Our vision is to create a city government that is as connected, efficient, and accessible as the people it serves. Rivy is a huge leap forward in delivering that vision, helping residents get what they need, faster and easier than ever before,” Mayor Lock Dawson said following the official launch of Rivy on the city’s website in November 2025.

Focused on accessibility, responsiveness and the user experience, Rivy:

- **Gives residents 24/7 access to information:** This ensures that residents get immediate answers to common questions without searching through webpages or waiting on hold;
- **Enhances equity and inclusion:** The option of digital and voice interfaces helps ensure that residents with varying levels of digital literacy or physical accessibility needs can still receive the support they need;
- **Increases cost-effectiveness:** With the automation of routine inquiries, staff can focus on complex or high-priority cases; and
- **Future-proof city services:** Rivy is designed to integrate with third-party AI tools and smart city technologies, offering the city the option to scale and adapt as needs evolve.

Rivy addressed the primary pain point for 311 Call Center representatives: overwhelming call volume. According to **Prasad Mahale, the City of Riverside's Deputy Chief Innovation Officer**, "From the customer agent point of view, the 45% call volume for simple informational requests has decreased between 11-12%." He also notes that Rivy's success rate on the chat agent side is 98.7%, while the success rate – or first call resolution – on the voice agent side is 89%, meaning only 11% of calls are transferred to a live call center agent. When customer agents receive transferred calls, they ask callers why they requested a live agent and how Rivy could be improved. Prasad credits this to effective change management, as customer agents are enthusiastic about contributing to call volume reduction through Rivy's continuous improvement.

The Future of Rivy

For the City of Riverside, Rivy is a first step toward a citywide enterprise AI platform that lays the foundation for smarter civic engagement and a broader commitment to digital transformation and community-focused service delivery while improving internal efficiency. This summer, the city plans to make updates to Rivy, including:

- Adding an interface that will allow residents to report service issues like graffiti, potholes, or power outages to Rivy. Rivy will track the status of their requests.
- Launching a time-sensitive marketing campaign feature that will enable Rivy to proactively share relevant city events related to user inquiries. For example, when asked "How do I pay my electricity bill?" Rivy might add, "Did you know the city is currently offering an electricity voucher program?" Similarly, if asked "How do I report a pothole?" Rivy could follow up with "There is a City Board meeting on [date] on the topic of potholes."
- Training Rivy to access and deliver real-time information, enabling immediate responses to residents as events unfold. For example, during a neighborhood power outage, Rivy could provide an estimated time for power restoration.

The City of Riverside is transitioning to the next plateau of AI – agentic AI – with future Rivy updates. Currently, Rivy is powered by generative AI, which works like a smart writer – you ask it questions, and it produces answers and content based on patterns it learned from its training data. Agentic AI is different: it's more like having a personal assistant that can actually do things for you, not just write answers and content. Agentic AI can break down big tasks into smaller steps and work through them, use different tools and apps to complete tasks, connect with other programs and websites, make decisions on its own about what to do next, and learn from outcomes to adjust its approach. Simply put, the current Rivy with generative AI is like asking someone for directions, while agentic AI is like having someone actually drive you to your destination and figure out the best route along the way. "The City of Riverside is looking into software development tools to increase internal efficiency and business processes, and agentic AI is the business side of AI that will allow the city to develop software that can create its own AI agents to create efficiency in services like housing permitting," Mahale said. Real-world use cases of agentic AI span Information Technology, Human Resources, Finance, and Customer Service.

LOUISVILLE, KY: RESPONSIBLE AND TRANSPARENT AI GOVERNANCE AND AI DEPLOYMENT

As a member of the GovAI Coalition, Louisville-Jefferson County Metro Government is building a robust AI governance framework that enshrines the human-in-the-loop principle. Chris Seidt, the city's Chief Information Officer, says "Every city should have a foundational AI governance structure and policy where the human loop aspect is ingrained." Part of the city's AI policy is that employees must apply critical thinking skills in reading AI generated results, asking "Did the AI tool get it right?" before taking formal action. They are also required to sign off on the city's AI policy before using AI tools. This isn't merely procedural caution; its recognition that incorrect policy interpretations could undermine public trust in government.

This human-in-the-loop principle – a principle that integrates human input and expertise into the life cycle of machine learning and AI systems – aids in the city's desire to demystify AI and level the playing field for its employees, making it accessible to those who don't need to understand all its technical complexities. Tools like Nvidia's DGX Spark, provide pre-built templates and models that allow cities to test AI applications in closed environments before expanding successful pilots. Seidt emphasized that the key to demystifying AI lies in foundational templates that newcomers can tune and tweak, gradually refining their solutions to meet specific municipal needs as they gain confidence.

AI-Driven Civic Innovation Tool

Exemplifying the human-in-the-loop AI governance framework, Louisville Metro Government is inspired by AI civic engagement innovations being developed through the Center for Neighborhoods, a local organization focused on community engagement and placemaking, and technology company Yslingshot, to develop an AI tool that scrapes the city's website and translates meetings, ordinances, and legislation into digestible summaries. These summaries help residents understand "what the legislation means for them." A tool like this helps to break down barriers between government and the community, making data and information more accessible and enabling more meaningful civic participation.

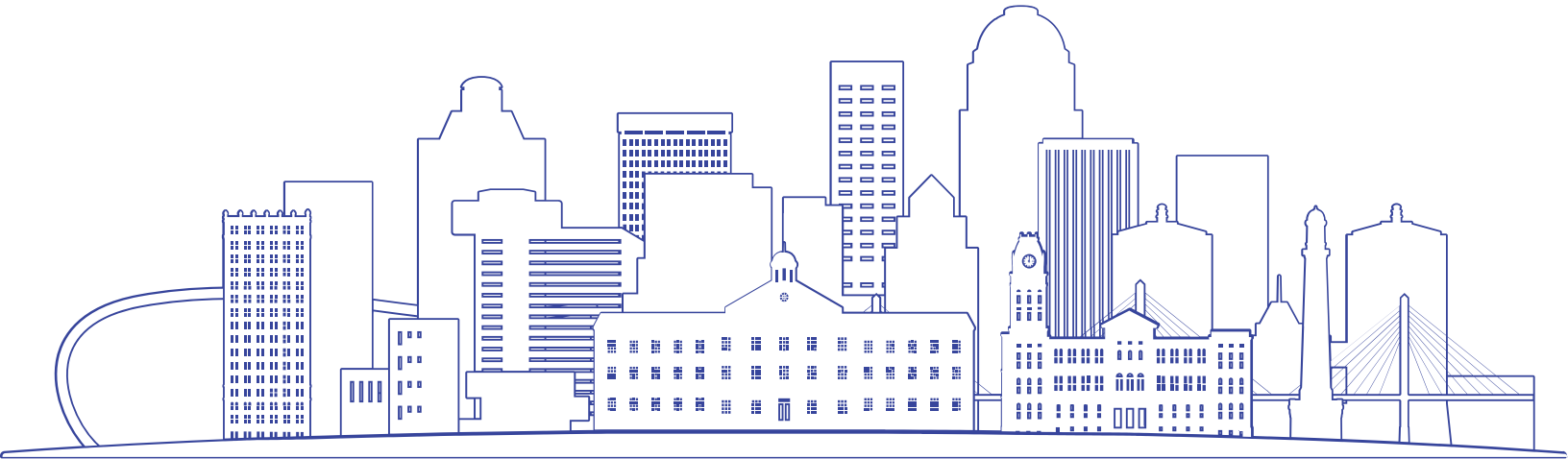
Streamlining the Permitting Process with AI

Louisville Metro Government announced a pilot in January 2026 with Govstream.ai to streamline and modernize the city's permitting and land development process. City leaders recognize that the current processes can be unpredictable and cause delays, leading to frustration for those seeking to complete projects on time and on budget.

> We're using the power of technology to update antiquated systems and processes to better serve people who rely on us to get the job done. By responsibly leveraging AI, we can use the data we have to alleviate pain points that cause people delays – costing them time and money. This is a huge step forward in making our city more effective, efficient and responsive.
>
> **Louisville Mayor Craig Greenberg**

Using AI-powered smart assistants grounded in the city's own codes, spatial data, and permit records, Govstream.ai will help Louisville Metro identify bottlenecks, speed up the process, and enhance transparency throughout the permitting lifecycle, from inquiries to applications, reviews, and approvals. AI will be harnessed to responsibly and transparently remove the friction, confusion, and wait times that can slow down the permitting process, which in turn negatively affects housing and business investment.

In step with Louisville's human-in-the-loop governance approach, "this partnership demonstrates how cities can move from AI theory to practical, measurable impact," Seidt says of the pilot project. By focusing on real-world challenges like permitting, they will learn how to deploy AI that amplifies human expertise and keeps the city's staff focused on the judgment-driven work only they can do. Govstream.ai's Conversational Workflow platform turns complex city codes and data into smart assistants that help staff clear backlogs and give residents and builders fast, predictable feedback and approvals sought through the city's website, by email, or phone calls. Data findings and recommendations from the pilot project will be shared publicly once it culminates in spring 2026.



Important Permitting, Zoning, and Land Use Entitlements AI Use Case Note

AI tools could have multiple applications to aid city leaders in expediting permitting and land use approvals. AI can work on the front end of the process, improving application and intake process – e.g., ensuring an application is complete and eliminating days or weeks of waiting for a human reviewer to simply tell the applicant what more is needed before full staff review can be completed. AI can also support staff on content reviews for everything from requirements in the building code to the intricacies of local form-based zoning code. Currently, cities are seeing the biggest gains in administrative speed when AI catches mistakes immediately so applications are "perfect" when they reach a human reviewer. For approval speed, cities have delegated technical calculations like setbacks and height limits to AI, allowing the human reviewer to spend their time on the larger context and move more quickly past staff or administrative level approvals.

CLEVELAND, OH: THE IMPRESSIVE AI CRAWL AND AI DEPLOYMENT FOR AN ENTIRE WORKFORCE SYSTEM

The City of Cleveland has taken a deliberate approach to responsible AI deployment under Mayor Justin Bibb's leadership. Over five years, the city's Urban AI & Innovation team has coordinated and centralized city data into a comprehensive data portal and adopted a robust data governance model that has positioned the city to implement an AI adoption strategy. The strategy follows a "Crawl, Walk, Run" philosophy with an emphasis on good governance and organizational readiness.

Cleveland's Impressive AI Crawl

Currently in their Crawl Stage, the city partnered with Microsoft and a local consulting firm to create a governance framework that will establish clear guidelines and best practices to ensure that the city's AI tools are used appropriately and responsibly. This will include training sessions and informational resources to help our teams understand how to leverage these tools effectively while maintaining data security and adhering to our organizational policies.

The city is starting with a small AI Development Team within their IT Department, with the first use case focusing on policy review using Copilot Studio – a platform for building and managing AI agents/assistants – to create chatbot/agent interfaces that give employees quick access to policy information instead of them combing through hundreds of pages of policy documents. As part of this initiative, the city will be conducting comprehensive training for all staff, with a special focus on upskilling identified Data Leads within the Urban AI & Innovation Team.

These Data Leads will play a crucial role in spearheading AI use cases within their respective departments, ensuring that the city can leverage AI to improve its services and better serve the community. "We believe that this initiative will not only empower our team with the latest knowledge and skills but also foster a culture of continuous learning and innovation," says **Kimberly Roy Wilson, Director of the Office of Information Technology & Services for the City of Cleveland**.

Cleveland's Future Walk and Run Stages

Having just launched the "Crawl Stage" in November 2025, Roy Wilson said the city hopes to advance to the "Walk Stage" later this year 2026, where additional use cases will be tested. Beyond the Copilot tool, the city is exploring all types of AI tools, especially off-the-shelf embedded AI solutions, during its "Walk and Run Stages."

Preparing the Workforce Ecosystem for AI's Impact

Greater Cleveland Works, a nonprofit organization and the designated Workforce Development Board for Cleveland and Cuyahoga County, launched an AI-powered pilot project in early 2026 to better connect job seekers with employment opportunities.

Beginning in 2024, Greater Cleveland Works began pursuing a new strategic direction aimed at addressing key challenges facing both employers and job seekers. Working in close collaboration with Mayor Justin Bibb's office on all major strategic initiatives, the organization identified an innovative approach to workforce development with their AI-powered pilot project. As **Chief Executive Officer Michelle Rose** explains, "Mayor Bibb has been clear that our City Hall and our city's civic leadership broadly should be proactive and thoughtful about not only preparing our residents for the impacts of AI, but how we might leverage AI to support our core work of connecting workers to opportunity."

This vision has taken concrete form through Arena, a customized AI-enabled predictive matching platform. The platform uses a brief questionnaire to match job seekers with employers based on the human-centered factors that best predict job success and retention, including interests and aptitudes. Free to both job seekers and employers, the one-year pilot program will benefit at least 30 Cuyahoga County employers while serving workers across the region.

Importantly, the Arena platform is designed to complement rather than replace the human expertise of job coaches. By automating administrative tasks, such as job customization, labor market analysis, and recommendations for training and preparedness, the platform frees coaches to focus on what they do best: providing interpersonal support and removing barriers for job seekers.

PHILADELPHIA, PA: TRANSFORMING WORKFORCE DEVELOPMENT THROUGH AI AUGMENTATION

Hopeworks, a social enterprise dedicated to connecting young adults to living-wage careers, recognized the critical need to equip young professionals with the tools and skills needed to thrive in an increasingly AI-driven world, while unlocking economic opportunity for young people traditionally excluded from tech pathways.

In September 2025, Hopeworks, alongside Mayor Cherelle Parker and other city officials, unveiled the AI Innovation Lab in the city's historically low-income Kensington neighborhood. The AI Innovation Lab executes on three interconnected strategies:

1. **AI Virtual Human Mock Interview Tool:** The Lab has access to Dell Technologies' AI-powered virtual human mock interview platform featuring an AI avatar that customizes interview questions based on uploaded job descriptions. A second AI bot listens in real-time, providing immediate feedback on responses and scoring performance at the conclusion of the interview, creating an authentic, low-stakes practice environment.

2. **AI Augmentation Tool:** The Lab trains young people to become AI-augmented workers who can outperform traditional employees by leveraging AI tools for speed and productivity with the goal to train and place 60 participants in its first year and 100 in its second year; early data indicates that the Lab's entry-level coders trained in AI consistently outpace senior coders who hadn't yet adopted AI tools. Dell Technologies' Hopeworks Case Study reports a 30% increase in starting salaries among participants who used the AI tool with average starting salaries exceeding $46,000, and an impressive 12-month job retention rate of 94%. "The opportunity is clear – AI won't take your job, but a young person who knows AI tools will," says **Hopeworks Executive Director Dan Rhoton**.

3. **AI Builder Program:** Through the AI Builder program, young people at the Lab create custom AI solutions and systems for local organizations and businesses, such as retraining the virtual avatar used in the mock interview tool to serve as career counselors for an education nonprofit that lacked sufficient staff.

The AI Innovation Lab aligns strongly with Mayor Parker's 100 Day Action Plan, which envisions a Philadelphia with "economic opportunity for all." Rhoton commented: "Mayor Parker knows that Philadelphia's young adults are not the problem, but the solution for making Philadelphia a leader in the AI-powered future – and this AI Innovation Lab is just the start!"

The AI Innovation Lab came to fruition through the support of key partners, including Dell Technologies, which provided an in-kind donation of AI equipment, as well as Comcast, the William Penn Foundation, and advocates committed to building a workforce that is stronger, more inclusive, and ready for the future.

CONCLUSION

One constant theme emerged from local leaders across each first-mover city: Time is of the essence. AI is changing daily, evolving in its own reach and applicability and revolutionizing how we work and live. It is remaking how local leaders work with and engage their residents. Cities that move decisively to experiment, learn, and scale proven AI applications will be better positioned to meet community needs and drive inclusive economic growth; while those that delay risk widening the gap between what their residents demand and what their institutions can deliver.

It's hard to predict where AI implementation will be even one year from now. AFA is on the journey with you – learning and experimenting with how AI can support and transform our work and the work of local government leaders. Tell us your story! Email us at info@acceleratorforamerica.org and tell us how you're using AI or how you want to!

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